



Bideford Bay Chalets
123 Brockworth
Yate
Bristol, BS37 8SW

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www.bidefordbaychalets.co.uk
Proprietors: Helen & Jon Toghill

Terms of Condition

Please complete our booking form in order to pay your deposit. Your payment will not be accepted if suitable dates are not available. To avoid disappointment please state on the booking form if you wish to hire a cot. No contract exists until you receive a receipt for the booking.

All bookings are from 4.00pm Saturday to 10.00am the following Saturday unless otherwise agreed. The right is reserved to re-let accommodation which has been booked and not taken up by 7.00pm on Saturday unless previous notification has been given of late arrival. Deposit is 10% of the cost of the holiday. The balance of the hiring fee is payable 5 weeks prior to arrival. Bideford Bay Holiday Park is a family resort therefore we cannot accept any parties of all female/male or parties of people under the age of 18. Other parties of young people are accepted at the Proprietors discretion.

If you have any special requests regarding your holiday accommodation please advise us when making your booking. We will endeavour to meet your needs, however this cannot be guaranteed. We are happy to provide as much information as possible to people with disabilities who wish to holiday. However this particular accommodation is not suitable for wheelchair users.

The booking is made on the understanding that the accommodation will be placed at the disposal of the Hirer on the dates stated. If the Proprietors, due to circumstances outside their control are prevented from putting the accommodation at the disposal of the Hirer on the starting date, the balance will be returned in full, but the Hirer shall have no further claim against the Proprietors.

CANCELLATION

In the event of a cancellation deposits are not returnable. Once your booking is confirmed a contract exists between us and you are responsible for payment of the balance of the charge whether or not you take up the accommodation and whatever the reason for the cancellation (i.e. illness, accident or otherwise). We *therefore recommend that you arrange insurance* cover through your Insurance Broker to cover such eventuality. Please advise us as soon as possible in writing by Recorded Delivery (and at least two weeks prior to the commencement of your holiday).

The maximum number of persons allowed in each accommodation unit is as stated for the type of unit. A child or baby counts as one person. Only those people listed on the booking form can occupy the accommodation and use the facilities of the Park.

The Hirer is responsible for the property during the hire period and is expected to take reasonable care of it. The Hirer also undertakes to report and pay for any equipment lost, damaged or stolen during the hire period. Unsuitable substitutes are not acceptable. The accommodation and all equipment, utensils etc must be left in a clean condition at the end of the hire period. Hirers should report any faults or damaged or missing items without delay. All accommodation will be checked at the end of the hire period. Please treat the property, facilities and accommodation at the Park with respect and care so that other guests may continue to enjoy them.

For the convenience of our guests, we reserve the right to terminate a holiday without compensation, where the unreasonable behaviour of the persons in the holiday party might impair the enjoyment, comfort or health of other guests.

Hirers should bring their own towels as these are not provided.

The Proprietor shall be under no liability for any injury or loss of property by any occupier of any accommodation or any other visitor to the Park or to the Property of any such person however such injury, damage or loss may have been caused.

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